REPORTING GETS EFFORTLESS
FOR A MAJOR CPG COMPANY

CHALLENGES
Complex data transformation and reporting operations for sales orders and reporting

Missed
SLAs

High manual
intervention

Need to improve
revenue productivity

SOLUTION
Infosys Robotic Process Automation platform - Reporting and Reconciliation

WHAT WE AUTOMATED

Extraction, validation and
data entry of orders to SAP ERP

Data transformation of
varied file formats

Generation and
distribution of reports

BENEFITS

25- 30%
productivity benefits in
reporting service operations

20 -25%
productivity benefits in
sales order processes

20%
decrease in reporting service
turnaround time and
improved accuracy