

PoS FRAUD MANAGEMENT

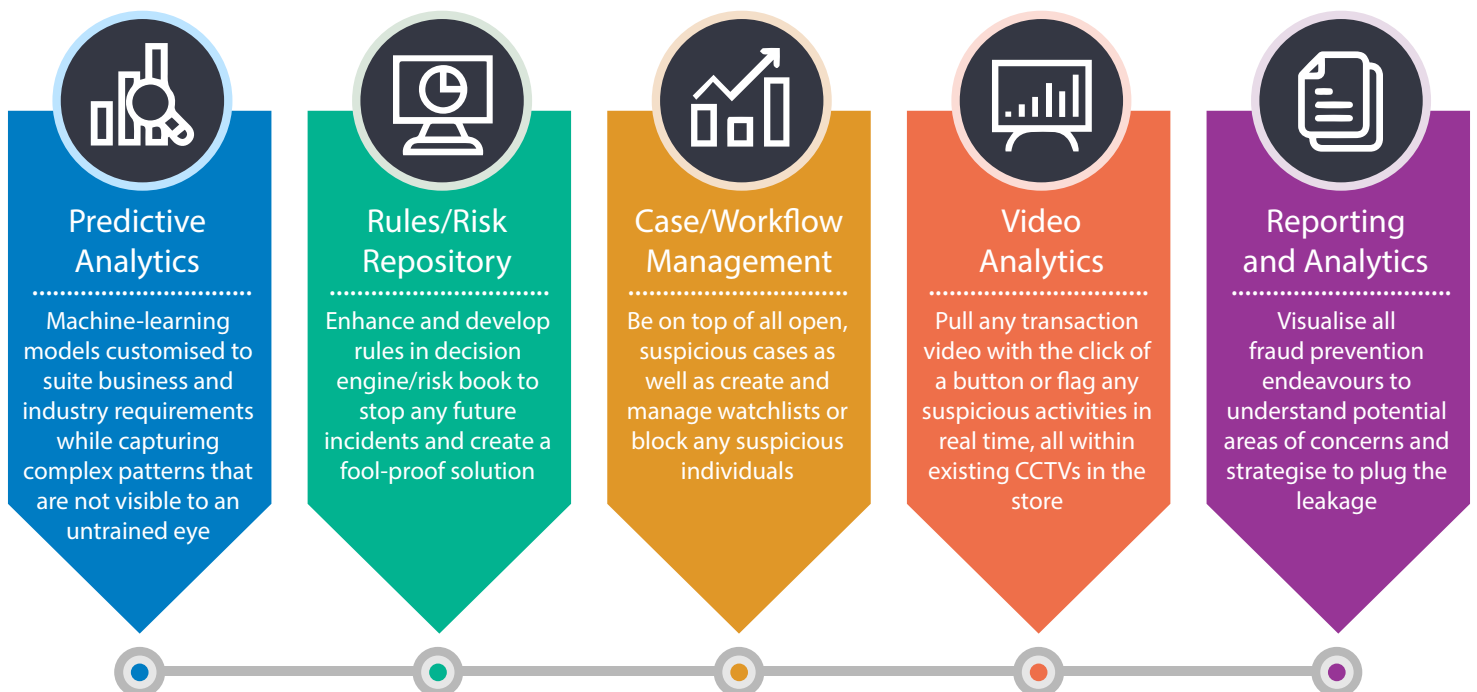


Overview

Sales in brick-and-mortar stores came to a standstill as the regular hustle bustle witnessed in the stores vanished due to stay-at-home orders imposed by national governments as a result of COVID-19. However, the losses were further intensified with suspicious activities in store transactions, loyalty programs, and inventory mis-alignment, leading to significant financial losses. The threat of employee fraud via cashier theft, employee discount abuse, sweet hearting, and so on, has always been a concern. However, due to the pandemic, businesses are more focused on increasing overall sales across channels and ensuring fulfillment of orders by infusing non-essential workforce to the supply chain as well as accelerated hiring of any available workforce who were displaced from their jobs due to the pandemic, leading to weaker internal controls and opportunities for fraud at the shop floor.

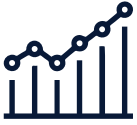
Our offerings

Infosys BPM offers a comprehensive solution that works on multiple data sources within the business, starting from PoS transactions, inventory, promotions, returns, and much more as well as implements advanced analytical techniques like pattern identification, anomaly detection, supervised and unsupervised machine-learning algorithms to detect potentially fraudulent activities.



Benefits and features

We plug hidden leakages in your revenue stream, leading to better profitability and improved customer experience .



Improved Profitability



Process Efficiency



Reduced Shrinkage



Eliminate Policy Abuse



Stop PoS theft

For more information, contact infosysbpm@infosys.com

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