

# ISG Star of Excellence™



## BPO EXCELLENCE AWARD

Overall CX Score

91

Infosys

Client responses 12

### ISG Quote



Infosys brings robust business operations capabilities across the entire value chain of back-office and front-office services. By combining automation, analytics, and deep domain expertise, the company delivers superior efficiency and strategic value. Its consistent leadership in ISG Provider Lens™ studies underscores a steadfast commitment to innovation and client-centric transformation."

### Client Quote



"Infosys integrates seamlessly with our organization, pairing deep system expertise with responsive execution to deliver cost-effective, business-aligned solutions and sustained improvement."

## AREAS OF EXCELLENCE

### Sourcing & Procurement Services

92.0



### Supply Chain & Optimization Services

91.0



### Finance & Accounting Services

90.5



High, Med, Low

## Star of Excellence™ Program Highlights

~790+

Unique Evaluations

~240+

Provider Participation

~2950+

Client Nominations