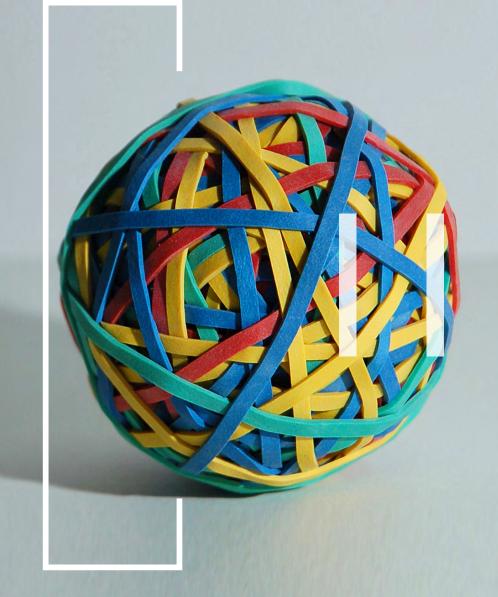
# Infosys<sup>®</sup> BPM

## A PICTURE'S WORTH A HUNDRED MILLION

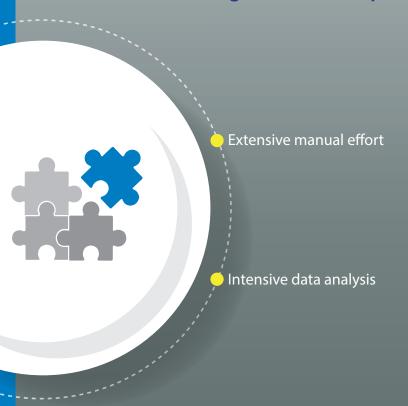
Enhanced recovery of TDS/TCS late filing fee through data classification, monitoring, and visualization.

The client is a public sector organization responsible for collecting direct taxes and administering the income tax law and other direct tax statutes for the Government.

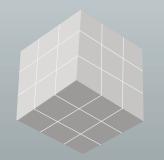


### **CHALLENGES**

The client faced challenges in reconciling the late filing fees due from deductors of TDS/TCS. The total default amount (from FY 2013-14 through 2017-18) was \$788 Mn from over 775k deductors. The reconciliation process was daunting because the large database required:



The lack of data visualization and ineffective data monitoring made the task more difficult



### **SOLUTIONS**

Infosys BPM adopted the below method to simplify the process through a cluster-wise analysis of the data.

- ► The data was broken down and visualized in 3 layers
  - Amount classified into 2 layers:
  - INR 5k- 50K
  - More than INR 50K
  - Geography: classified into 18 regions across the country
  - Officer classified based on CIT (Corporate Income Tax ) and AO ( Assessing Officer)
- Presented the insightful cluster wise data to the client for informed business decision making



#### **BENEFITS**

**Infosys BPM** helped the client to:



- Simplify the recovery process with data analysis and visualization
- Decrease the data points required for reconciliation and recovery by over 21%



151 Mn+

Recovered in late fees



~19%

Defaults recovered



~15%

Defaulters paid the demand

For more information, contact infosysbpm@infosys.com

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