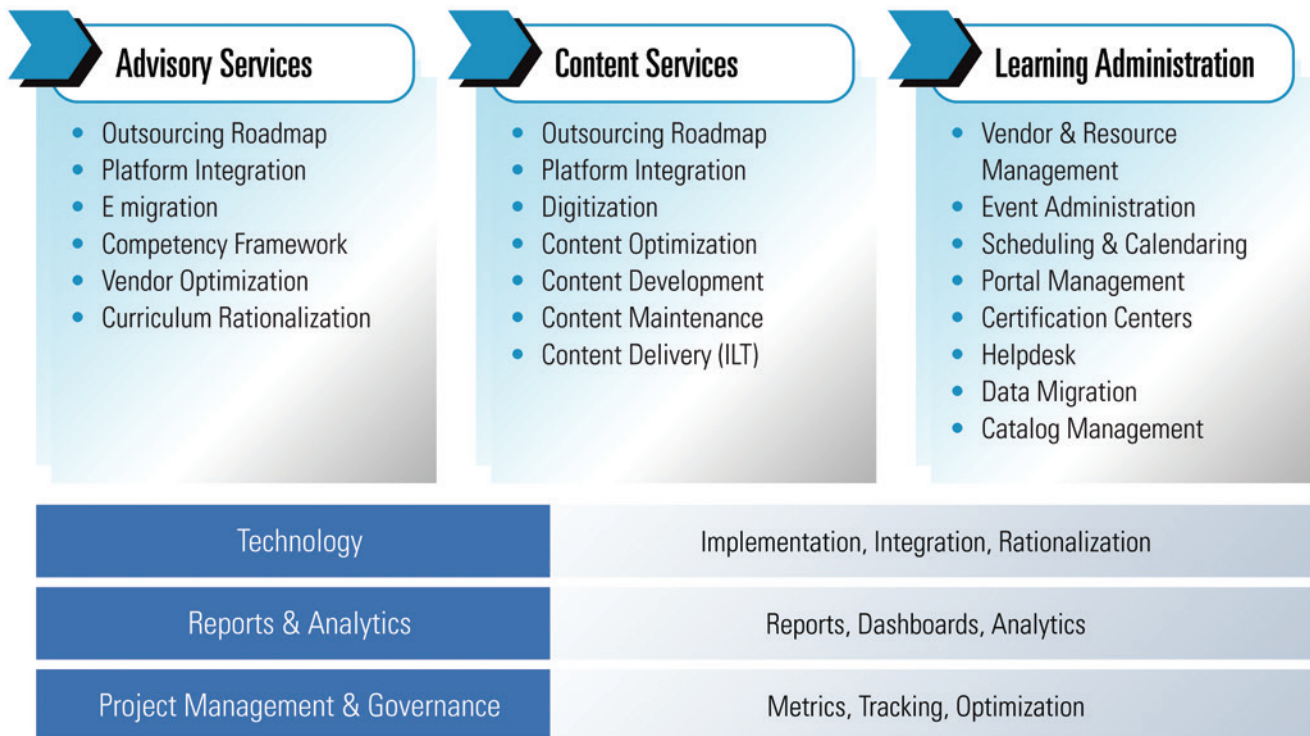## Infosys Learning BPO practice

Learning as a key differentiator of talent management is fast gaining ground. Fast-paced changes in learning technology, are changing the dynamics of the organizations learning process, often making it difficult to bring about change or gain efficiencies. The pressure for cost-saving and efficiencies - through process harmonization and centralization is the need of the day. HR organizations are increasingly looking for a partner who can cut through the layer of administration overheads and bring in appropriate technology that can deliver superior and consistent learning to the employee.

Infosys Learning BPO offers a unique transformational learning practice,

that utilizes global benchmarking and optimized technological solutions to deliver best-in-class learning processes for leading organizations worldwide. The Learning BPO is structured using a business transformation and metric-driven approach, to provide organizations with a customized road map aimed at achieving business excellence by:

- Reducing costs and increasing revenues, through improved learning administration

- Improve service level to employees through better centralized processes

- Migrating traditional content to e-platforms providing a consistent and cost-effective learning experience

- Bring best-in-class learning platforms with minimal capital investment

- Rationalize vendors and resources and manage the entire learning delivery for better results

- Create a metric-driven model to measure operations and performance of learning

- Flexible, cost-effective and innovative pricing models

Learning BPO services

Advisory Services
- Outsourcing Roadmap
- Platform Integration
- E migration
- Competency Framework
- Vendor Optimization
- Curriculum Rationalization

Content Services
- Outsourcing Roadmap
- Platform Integration
- Digitization
- Content Optimization
- Content Development
- Content Maintenance
- Content Delivery (ILT)

Learning Administration
- Vendor & Resource Management
- Event Administration
- Scheduling & Calendaring
- Portal Management
- Certification Centers
- Helpdesk
- Data Migration
- Catalog Management

Technology	Implementation, Integration, Rationalization
Reports & Analytics	Reports, Dashboards, Analytics
Project Management & Governance	Metrics, Tracking, Optimization

The Infosys Learning Platform

To leverage best-in-class bench marked processes and solutions, the Learning BPO practice at Infosys BPO has partnered with leading solution providers to offer a flexible hosted platform-based solution. Infosys Learning Platform is an on-demand convergence of Process, Technology, and Operations to drive Learning Management process transformation. The platform features deliver a multitude of business benefits:
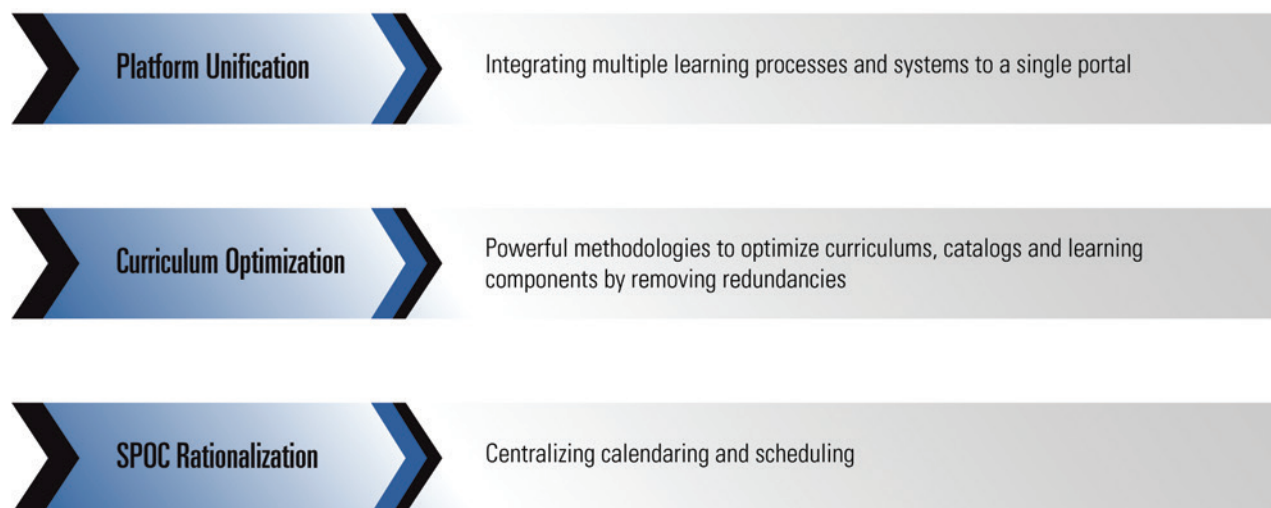
- Powerful portal capabilities to track learners
- Powerful ESS/MSS features that empowers managers and employees
- Integration with enterprise HRIS/ Finance Modules - reducing business disruptions and delivering powerful new capabilities
- Seamless Integration with Performance, Competency and other talent

management modules

- Reporting and Dashboards - helping organizations make informed decisions

By combining process outsourcing with technology, Infosys Learning Platform provides an integrated, yet flexible offering that delivers compelling value for organizations that have an immediate need to save cost and provide superior learning experience to its employees.

Learning BPO Benefits

Platform Unification — Integrating multiple learning processes and systems to a single portal

Curriculum Optimization — Powerful methodologies to optimize curriculums, catalogs and learning components by removing redundancies

SPOC Rationalization — Centralizing calendaring and scheduling

About Infosys

Infosys is a global leader in consulting, technology and outsourcing solutions. We enable clients, in more than 50 countries, to stay a step ahead of emerging business trends and outperform the competition. We help them transform and thrive in a changing world by co-creating breakthrough solutions that combine strategic insights and execution excellence. Visit www.infosys.com to see how Infosys (NYSE: INFY), with US$8.25 billion in annual revenues and 165,000+ employees, is Building Tomorrow's Enterprise® today.

Infosys BPO, the business process management subsidiary of Infosys, provides a broad range of enterprise and industry-specific services. We deliver transformational benefits to clients through our proprietary Process Progression Model™ (PPM). These benefits include cost reduction, ongoing productivity improvements and process reengineering.

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For more information, contact infosysbpo@infosys.com

www.infosysbpo.com