

Source to Pay Platform BPO

- Is your global presence making your procurement processes increasingly complex?
- Do you have to deal with multiple vendors for each department in various locations?
- Is your business grappling with the shortage of skilled resources and extensive manual processing using legacy IT systems?

Procurement Outsourcing – a vital tool to reduce the cost of purchasing goods and services – is being increasingly used by organizations to better manage corporate spend.

Infosys' Source-to-Pay platform BPO offers a new business model delivering the end-to-end indirect procurement process as 'Service-In-A-Box'. By unifying process outsourcing with technology, it provides an integrated offering to manage indirect spend in the Source-To-Pay life-cycle. Infosys' Platform BPO provides immediate benefits to an organization such as enhanced spend visibility and reduction in fragmented spending.



Source to Pay Platform BPO

The Source-to-Pay Platform BPO solution is based on managing the Source-to-Pay cycle for indirect spend categories. Infosys sourcing experts helps in improving procurement process. Processes are executed using Infosys BPO team integrated with our provisioned application and infrastructure resources.

The software application is powered by ERP application at the core and enhanced by niche applications and Infosys' tools and accelerators. The solution is backed by scalable and reliable hardware housed in a state-of-the-art datacenter.

Solution Description

The figure above traces Infosys' role in the entire procurement process. After initiation of purchase request by client users, Infosys executes the entire range of processes from managing requests to purchase order generation, following goods shipment, Invoice processing, and vendor payments. Clients can access the system for approvals and other tasks as required besides leveraging value added services such as analytics and supplier performance management.

Solution Features

- Integrated offering to efficiently manage indirect spends through the source-to-pay life-cycle
- Pricing model provides predictable periodic spend aligned with business cycle
- Quick deployment, pre- configured solution to meet standard requirements
- Based on Shared Services framework with data security and integrity

www.infosysbpo.com

Client Profile

- Complex vendor management challenges with multiple vendors and minimal standardization across procurement processes
- Legacy IT systems for procurement with extensive manual processing
- Absence of centralized global data source resulting in reduced spend visibility and predictability in procurement process
- Skilled resource shortage

Why Infosys

- Infosys' expertise spans infrastructure, application, process outsourcing and consulting
- Proven capabilities in strategic and tactical procurement outsourcing
- Best in class ERP expertise with ERP professionals involved in executing implementation, support and roll out projects across the globe
- Over 500 process transitions in business process outsourcing across business verticals by combining best in class systems and processes

Business Value-Adds

- Address key improvements areas like indirect procurement governance, spend visibility and compliance
- Reduce fragmented and maverick spending
- Improve sourcing through RFx Management, aggregated buying, category expertise, and supplier management
- Manage challenges of a global procurement organization in multicurrency, multi-lingual environments with diverse regulatory requirements

Allied services

Business Process Outsourcing	Enterprise Solutions	Enterprise Solutions	Business Consulting
We offer business process	We provide services and solutions	We ensure that IT infrastructure	We help companies gain
outsourcing solutions to our	spanning the enterprise value	and application are managed and	competitive advantage
global clients by leveraging	chain with focused groups	operated on a 24x7 basis, ensuring	by linking operational
process, domain and people	aligned to products and functions	high availability to provide better	advantage to shareholder
management expertise. We	built around centres of excellence.	business value with a reduced Total	value. We help clients
manage risk for our clients	ES has delivered services and	Cost of Ownership (TCO) in a shorter	transform their business
through a scalable, cost-effective	solutions in more than 28	time frame, utilizing the Global	through strategy, operations,
and predictable delivery platform.	countries spread across the globe.	Delivery Model (GDM) of Infosys.	marketing, and technology.

About Infosys

Infosys is a global leader in consulting, technology and outsourcing solutions. We enable clients, in more than 50 countries, to stay a step ahead of emerging business trends and outperform the competition. We help them transform and thrive in a changing world by co-creating breakthrough solutions that combine strategic insights and execution excellence. Visit www.infosys.com to see how Infosys (NYSE: INFY), with US\$8.25 billion in annual revenues and 165,000+ employees, is Building Tomorrow's Enterprise® today.

Infosys BPO, the business process management subsidiary of Infosys, provides a broad range of enterprise and industry-specific services. We deliver transformational benefits to clients through our proprietary Process Progression Model™ (PPM). These benefits include cost reduction, ongoing productivity improvements and process reengineering.

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