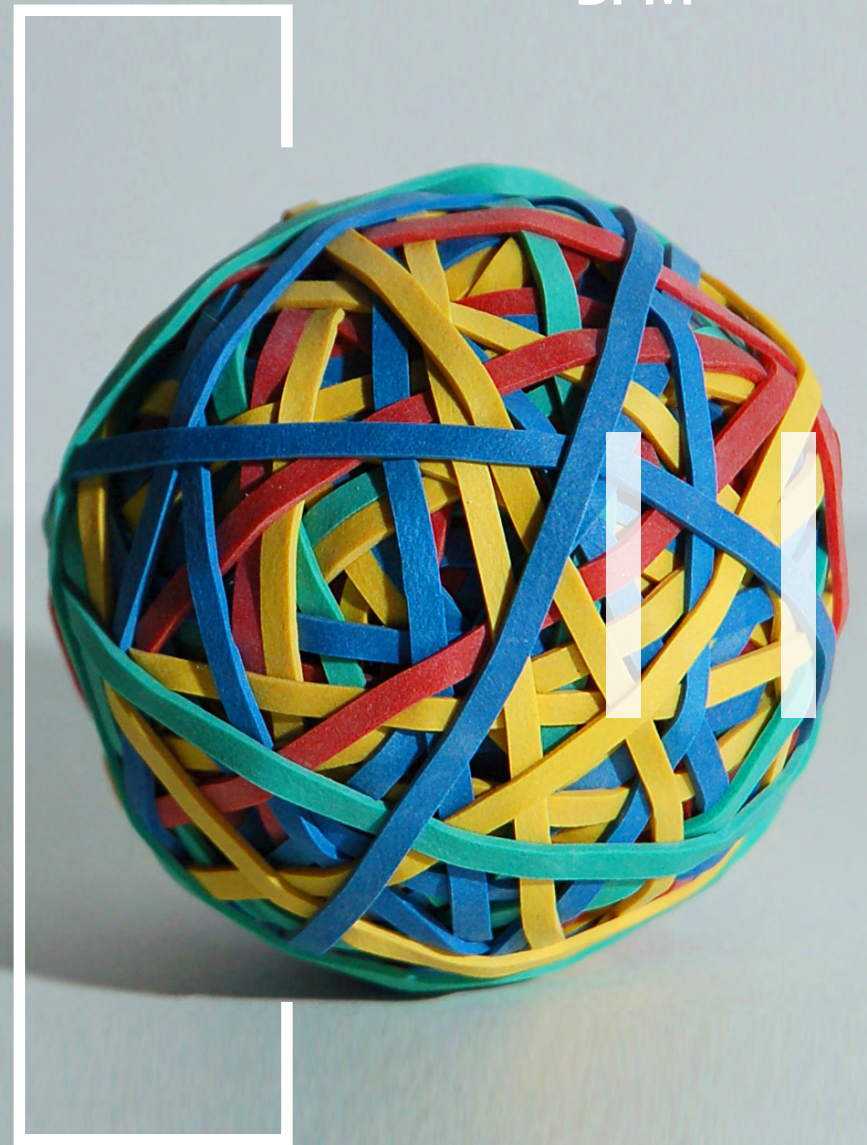


A PICTURE'S WORTH A HUNDRED MILLION

Enhanced recovery of TDS/TCS late filing fee through data classification, monitoring, and visualization.

The client is a public sector organization responsible for collecting direct taxes and administering the income tax law and other direct tax statutes for the Government.



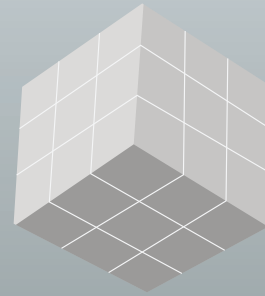
CHALLENGES

The client faced challenges in reconciling the late filing fees due from deductors of TDS/TCS. The total default amount (from FY 2013-14 through 2017-18) was \$788 Mn from over 775k deductors. The reconciliation process was daunting because the large database required:

● Extensive manual effort

● Intensive data analysis

The lack of data visualization and ineffective data monitoring made the task more difficult



SOLUTIONS

Infosys BPM adopted the below method to simplify the process through a cluster-wise analysis of the data.

- ▶ The data was broken down and visualized in 3 layers
 - Amount - classified into 2 layers:
 - INR 5k- 50K
 - More than INR 50K
 - Geography: - classified into 18 regions across the country
 - Officer - classified based on CIT (Corporate Income Tax) and AO (Assessing Officer)
- ▶ Presented the insightful cluster wise data to the client for informed business decision making



BENEFITS

Infosys BPM helped the client to:

- ▶ Simplify the recovery process with data analysis and visualization
- ▶ Decrease the data points required for reconciliation and recovery by over 21%



151 Mn+
Recovered in late fees



~19%
Defaults recovered



~15%
Defaulters paid the demand



For more information, contact infosysbpm@infosys.com

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