

## **Sourcing and Procurement Academy**



In today's dynamic business world, one simply cannot take anything for granted, especially the ever-changing supply market, which has a significant impact on the day-to-day operations of global corporations. In such tumultuous and unpredictable circumstances, being one step ahead of the curve is imperative for companies to not only survive, but to thrive. Agile, well-trained sourcing and procurement staff could add stability to your business — even in the most chaotic marketplace. In this regard, Infosys Poland had the necessary foresight to set up the Sourcing and Procurement Academy (SPA), to cater to the critical needs of MNCs.

## **Objective**

Our aim is to enable the operations team undergo process-specific training to make them proactive instead of reactive, thereby empowering them to introduce innovative concepts and ideas to optimize processes and improve operational efficiency.

The SPA delivers a unique blend of professional and S&P core business knowledge through a number of training and workshop sessions, tailored specifically for the purposes of international shared service centers.

## Methodology

The SPA program starts with the analysis of needs, which may vary from enterprise to enterprise. The analysis is carried out either by conducting interviews with the concerned manager / leader or through an online test for potential trainees. The program is then designed and crafted to suit a particular group of recipients based on the findings of the analysis. The program is carried out with the intention of achieving the most desirable outcomes for the particular group.

Analysis of needs Customized SPA program S&P expertise

#### The training methodology within each module of the SPA program includes the following activities:



### The SPA advantage

- Improvement of process-related servicelevel agreements (SLAs)
- Improvement of operational efficiency, thereby boosting productivity
- Addition of vital knowledge and skills, leading to better employee satisfaction

There are many benefits of the Infosys Sourcing and Procurement Academy, which are difficult to summarize, owing to the fact that certain benefits may be customized or personalized depending on the initial analysis. However, irrespective of the circumstances, our approach is steadfast and we do not compromise on our commitment and dedication.



# Infosys<sup>®</sup>

#### For more information, contact infosysbpo@infosys.com

© 2016 Infosys Limited, Bengaluru, India. All Rights Reserved. Infosys believes the information in this document is accurate as of its publication date; such information is subject to change without notice. Infosys acknowledges the proprietary rights of other companies to the trademarks, product names, and such other intellectual property rights mentioned in this document. Except as expressly permitted, neither this documentation nor any part of it may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, printing, photocopying, recording, or otherwise, without the prior permission of Infosys Limited and/or any named intellectual property rights document.