

Sourcing and Procurement Academy



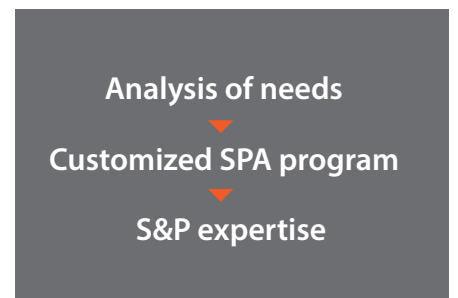
Objective

Our aim is to enable the operations team undergo process-specific training to make them proactive instead of reactive, thereby empowering them to introduce innovative concepts and ideas to optimize processes and improve operational efficiency.

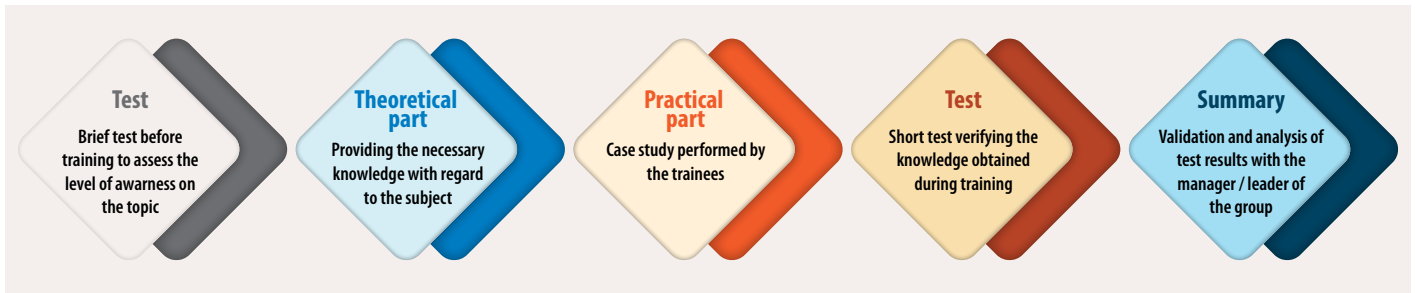
The SPA delivers a unique blend of professional and S&P core business knowledge through a number of training and workshop sessions, tailored specifically for the purposes of international shared service centers.

Methodology

The SPA program starts with the analysis of needs, which may vary from enterprise to enterprise. The analysis is carried out either by conducting interviews with the concerned manager / leader or through an online test for potential trainees. The program is then designed and crafted to suit a particular group of recipients based on the findings of the analysis. The program is carried out with the intention of achieving the most desirable outcomes for the particular group.



The training methodology within each module of the SPA program includes the following activities:



The SPA advantage

- Improvement of process-related service-level agreements (SLAs)
- Improvement of operational efficiency, thereby boosting productivity
- Addition of vital knowledge and skills, leading to better employee satisfaction

There are many benefits of the Infosys Sourcing and Procurement Academy, which are difficult to summarize, owing to the fact that certain benefits may be customized or personalized depending on

the initial analysis. However, irrespective of the circumstances, our approach is steadfast and we do not compromise on our commitment and dedication.



For more information, contact infosysbpo@infosys.com



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