

Enablement Of Global Hub Model

For a leading American manufacturing company with specialization in plumbing products, furniture, and engines with operations in 9 countries.



Challenges

The client wanted to:

- Standardize and automate processes with controlled finance environment across regional SSCs
- Eliminate non-standardized and inefficient processes resulting in adverse audit comments (especially in EMEA)
- Consolidate non-core activities outside SSCs
- Build a global process ownership and governance framework
- Have a standard transition approach and methodology
- Standardize SOPs and SOWs across all regions



Solution

The Infosys BPM team performed the following actions:

- Assessed the existing RPA capabilities and change management opportunities across all regions
- Designed the gold class processes by leveraging benchmarks in best-in-class process metrics
- Provided recommendations for to-be state including target operating model and detailed improvement in process related roadmap
- Leveraged its robust transition methodology to standardize and consolidate across all locations
- Process improvement through automation, technological solutions through analytics across all F&A processes
- Introduced global hub, spoke, and edge model with robust knowledge management, controlled and risk-free operations, and improved productivity



\$40M

Total savings



0

Audit inefficiencies