

NelsonHall Recognizes Infosys BPO as a Leader in Legal Process Outsourcing

Bangalore, India – September 10, 2014: Infosys BPO today announced that it has been recognized as a ‘Leader’ in NelsonHall’s Legal Process Outsourcing (LPO) assessment – NEAT (NelsonHall’s Evaluation & Assessment Tool). NEAT is a method by which strategic sourcing managers can evaluate outsourcing vendors and is part of NelsonHall’s ‘Speed-to-Source’ initiative. According to the report, Leaders are vendors that exhibit both a high ability relative to their peers to deliver immediate benefit and a high capability relative to their peers to meet client future requirements.

The report states that Infosys BPO’s LPO practice has strong experience in contract management services and has an established presence in the legal publishing space. It is well established globally as a BPO provider, which allows flexibility to deliver LPO services onshore. The company’s strong BPO capabilities including people, technology and process experience, enable it to handle a wide range of services.

Infosys BPO delivers LPO services to law firms and corporate law departments, mainly from the Financial Services, Manufacturing, Retail, International Publishing and Telecom sectors. These services are primarily delivered from four onshore and offshore centers located in India and the U.S. The company also delivers LPO services out of other onshore centers on client request.

Supporting Quotes:

Coralie Marti, LPO Analyst, NelsonHall:

“Infosys BPO has demonstrated strong capabilities, most notably in legal personnel and processes; in particular, for the delivery of contract centralization and standardization services to General Counsels”.

Michael Sonsteng, Strategic Practice Head – Legal Process Outsourcing, Infosys BPO:

“The demand for LPO services will keep growing, and we have the capabilities to continue building robust offerings across LPO service lines. Our widespread global delivery capabilities, along with our intensive domain expertise, has enabled us to create enhanced business impact for our clients. This recognition reiterates the fact that we have been able to generate considerable value for our clients.”

For more information, please contact:

<p>Shruti Nambiar Infosys BPO +91 8884578918 shruti_nambiar01@infosys.com</p>	<p>Narayan Bhatt Adfactors PR +91 9979915777 narayan.bhatt@adfactorspr.com</p>
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