Payment as Usual (and Beyond) in Unusual Times

How Infosys BPM ensured on-time payments to keep the lights on for its client's suppliers across the globe



Achievements

Live and Real-Time

160 Company Codes

20,000 Active Suppliers

Diverse Cash Forecasting Buckets

Quick Strategic Decision making

\$2 Bn Payment per Month

Dynamic Filters – Informed Decision Making

45 Business Units

Deep Forecasting Views

Early Payments for SME Suppliers

100,000+ Invoices per Month

Challenges

Government Directives

100% Work from Home Enablement

Quarter end

COVID-19 Outbreak

Transition to WFH

Critical Function

Lockdowns

Risks of Business Going Bankrupt



Infosys BPM Approach

Existing DCC capabilities of domain expert and Big Data setup leveraged

Dynamic Cash Forecasting Dashboard created with daily refresh

Visibility on projected cash outflow provided by the dashboard for a day, day + 1, week, month, and future months

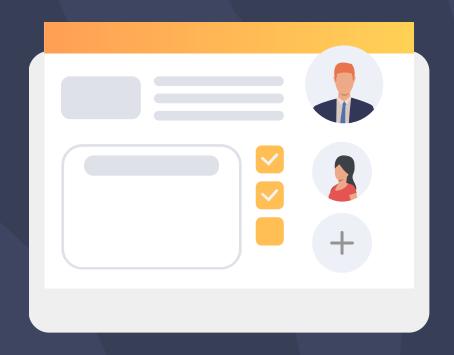
Single source of truth provided on 'live' basis for decision support system

Various data drill-down capabilities added for quick decision making and early payments

Drill-down capabilities included region, business unit, spend bucket, company code, and vendor country

1 90% 10+
Single source of truth SME suppliers years of partnership

"This is truly exceptional in the times when we have so much of anxiety about external environment... A big Thank you for your leadership!"
- Director – P2P Operations, Group Services





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