

Payment as Usual (and Beyond) in Unusual Times

How Infosys BPM ensured on-time payments to keep the lights on for its client's suppliers across the globe



Achievements

20,000 Active Suppliers

Diverse Cash Forecasting Buckets

Quick Strategic Decision making

Live and Real-Time

\$2 Bn Payment per Month

Dynamic Filters – Informed Decision Making

160 Company Codes

Deep Forecasting Views

45 Business Units

Early Payments for SME Suppliers

100,000+ Invoices per Month

Challenges

Government Directives

100% Work from Home Enablement

Quarter end

Transition to WFH

**COVID-19
Outbreak**

Critical Function

Lockdowns

Risks of Business Going Bankrupt

Infosys BPM Approach

Existing DCC capabilities of domain expert and Big Data setup leveraged

Dynamic Cash Forecasting Dashboard created with daily refresh

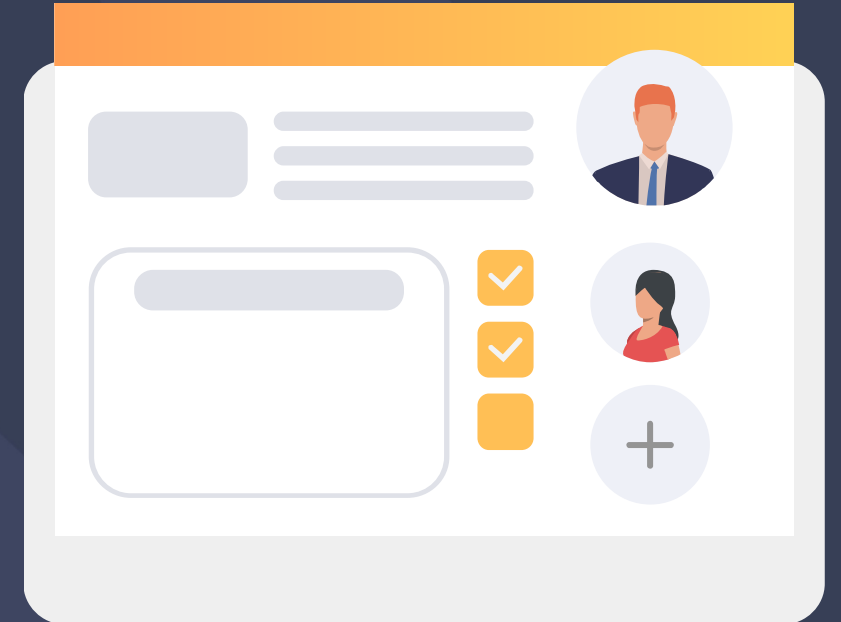
Visibility on projected cash outflow provided by the dashboard for a day, day + 1, week, month, and future months

Single source of truth provided on 'live' basis for decision support system

Various data drill-down capabilities added for quick decision making and early payments

Drill-down capabilities included region, business unit, spend bucket, company code, and vendor country

*"This is truly exceptional in the times when we have so much of anxiety about external environment...
A big Thank you for your leadership!"*
- Director – P2P Operations, Group Services



1 Single source of truth	90% SME suppliers	10+ Years of partnership
---------------------------------------	-----------------------------	---------------------------------------