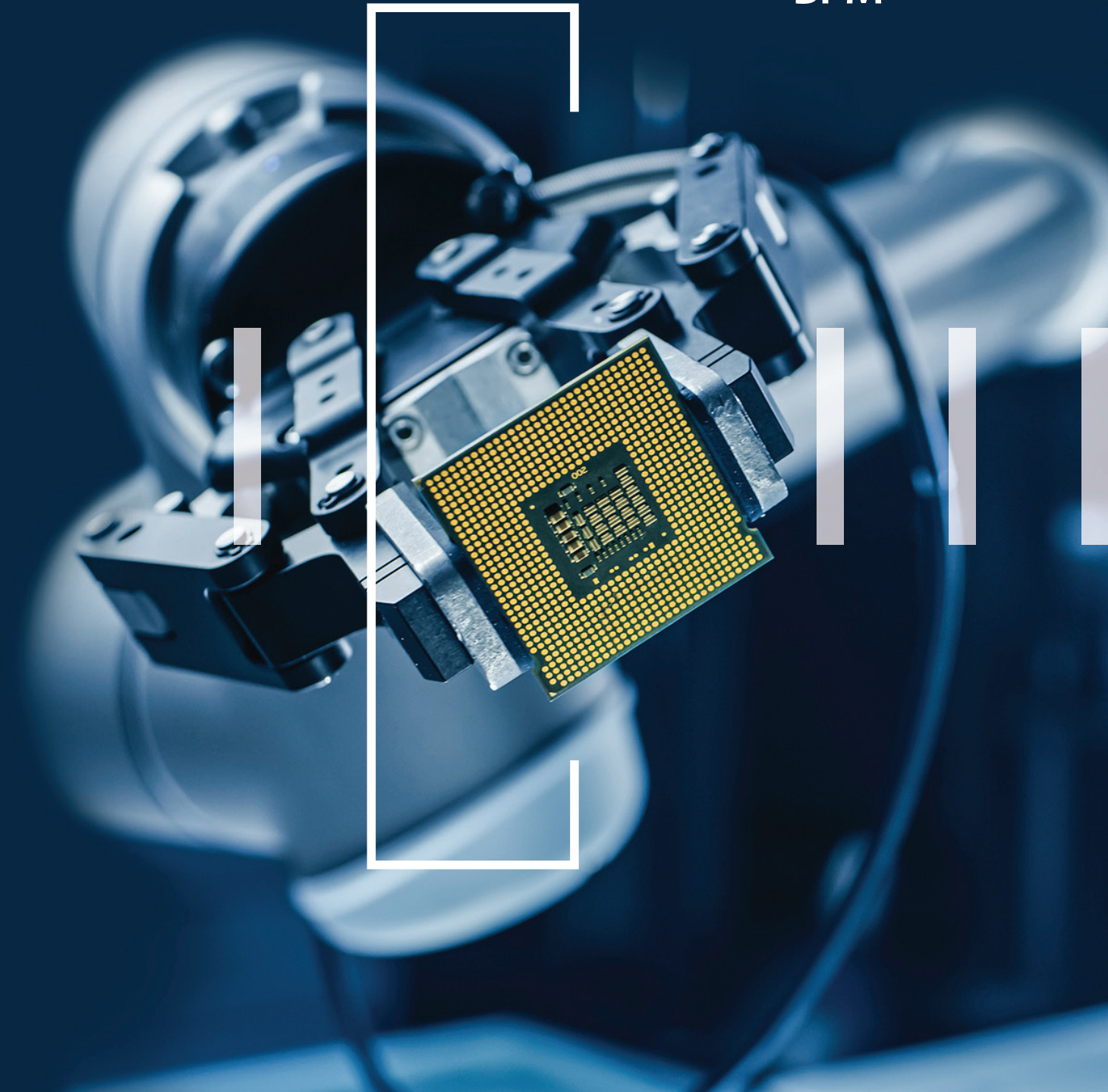


FREE UP YOUR PEOPLE TO STREAMLINE THE MONEY TRAIN

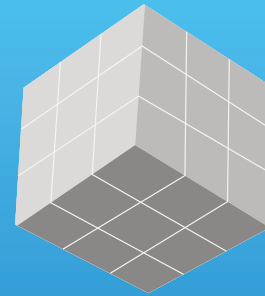
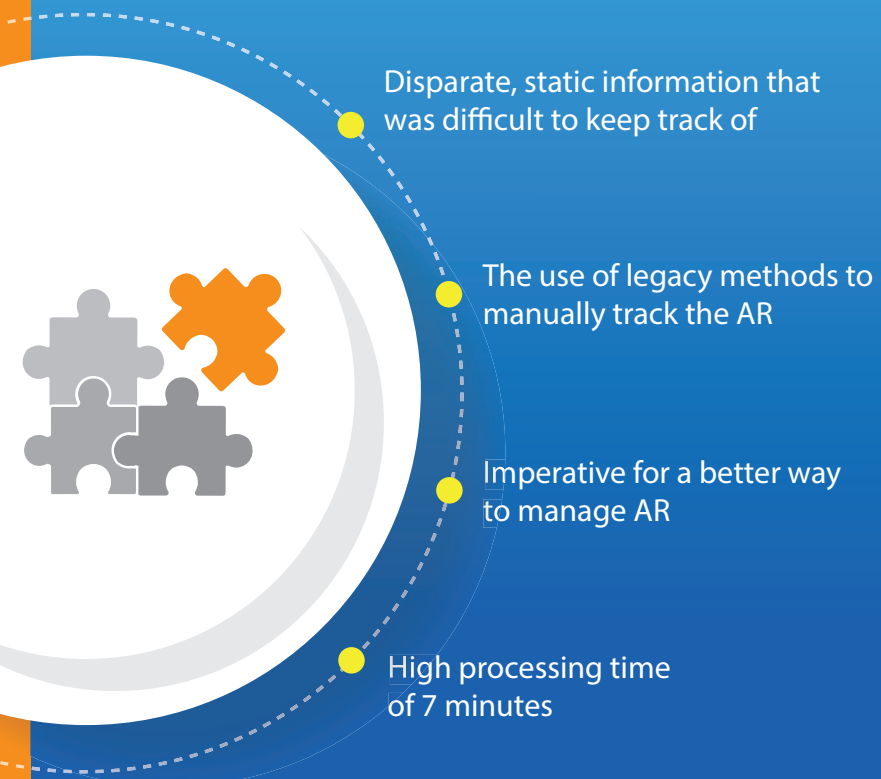
Automating and streamlining client's processes to save effort and reduce time by over 90%.

The client is a US-based electronics manufacturing services provider.



CHALLENGES

The client wanted to optimize its accounts receivables (AR) process with a collection target of over \$1.8 Mn, which was riddled with the following challenges:



SOLUTIONS

The Infosys BPM team took the below approach:

- ▶ Initiated a process to streamline and automate the workflow
- ▶ Leveraged quick to develop Smart automation to generate dunning notices for account holders with past due balances
- ▶ Prioritized collection activities
- ▶ Consolidated the AR data
- ▶ Implemented a reminder system and activity log
- ▶ Introduced account and invoice level notes
- ▶ Integrated communication tools
- ▶ Instituted auto-dialers






BENEFITS

Infosys BPM helped the client with the following:



- ▶ Timely dispersal of collection letters with minimized errors
- ▶ Improved accuracy by the users
- ▶ Ease of use due to the user-friendly interface

-  **30 seconds**
Improved processing time, from 7 minutes
-  **1300+**
Man-hours saved
-  **90%+**
Reduction in processing time

For more information, contact infosysbpm@infosys.com

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