DRILLING DOWN TO A SINGLE TRUTH

Data Cleansing of global material and vendor masters for ERP rollout.

The client is a global mining organization.
The client had data spread across various systems and multiple languages leading to challenges such as:

- Growing data complexities due to mergers and acquisitions
- Lack of consistent, accurate, and timely view of data
- Sub-optimal inventory management
- High level of manual activity and re-keying resulting in errors, thus reducing data quality and increasing costs

To deploy efficient, customized data management processes, the Infosys BPM team:

- Defined the data cleansing process
- Moved all the material master data, post cleansing and enriching, to one ERP platform
- Supported the master data management on an ongoing basis
- Created one master managed in two languages – French and English
- Completed the project as per schedule

Infosys BPM’s solution ensured that the client had:

- A consistent view of material master
- Only one source of truth
- Better inventory control because of optimized inventory and optimized inventory management cost
- One master maintained in two languages
- Less downtime because of improved parts availability as a result of clean material master

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