

Vendor Payment as Usual (and Beyond), in Unusual Times

How Infosys BPM paid over 5,500 vendors on time, keeping the 'lights on' in the time of corona



Achievements

14 Legal Entities

11,000+ Invoices

3 New M&A Entities

Central Bill Desk

Zero Queues

~11,000 Vendors Base

\$250 Mn of Payment

60+ Countries

Lowest GR/IR Count

Support in 16 Languages

Smooth Year-End Closure

Lowest Invoice Closing Count

Challenges

Last Month of Fiscal Year

Work from Home Enablement

Desktop Shifting

**COVID-19
Outbreak**

Personal Infrastructure Usage

Critical Function

Infosys BPM Approach

Women employee identification prioritized for enabling work from home (WFH)

Critical vendors list preparation and timely payment of bills

Digital signature enablement for submitting soft copy of invoices

Close monitoring of vendor queries to avoid any escalation

Laptops/desktops arrangement for employees

Dongle, inverter sourcing for employees to enable work from home

Daily dashboards, huddles, employee dashboards, and review calls with the client



“Would like to Thank each one of you for stepping up and enabling yourself & your Team making “Work From Home” ready in a very short notice...”

– Head - Corporate Accounting Group, & VP - Finance

