

EMPOWERING SMART SAVINGS THROUGH INFOSYS CLOUD AND TELECOM EXPENSE MANAGEMENT SERVICES (CTEMS)

Communication costs have been increasing by about 25-30% each year for businesses. Our CTEMS solution can help you optimize your spending and improve your bottom line.



TELECOM EXPENSES INCLUDE

- Fixed line services voice and data
- Mobility services voice and data

TELECOM CHALLENGES

- Limited visibility of telecom assets
- No expense optimization and reporting
- De-centralized vendor and contract management
- Revenue leakage due to incorrect cost allocations



CLOUD EXPENSES INCLUDE

- IaaS expenses
- SaaS & UCaaS expenses

CLOUD CHALLENGES

- Complex and multi-faceted pricing
- Cloud waste - underutilized and unused licenses
- No expense optimization
- Complex on/off-boarding of SaaS applications

INFOSYS CTEMS SOLUTION FEATURES

Unified platform

- One platform to manage and control all cloud and telecom expenses
- E2E near real-time visibility on cost and assets across organization
- Seamless integrations with existing IT stacks

Reporting

- Dashboards and dynamic reports on the fly (expense, usage, assets, etc.)

Automation

- Automated workflows (invoice processing, order management, license allocation, etc.)

OUR PEOPLE EXPERTISE, PLATFORM, AND PROVEN APPROACH ENABLE US TO DELIVER **SUPERIOR CTEMS SERVICES**



Expense management

- Expense optimization
- Invoices and payment processing
- Cost allocation
- Contract lifecycle management
- Dispute management



Usage management

- Corporate policy adherence
- Monitor service usage
- Performance and usage reporting and analytics
- Helpdesk support



Asset management

- Product/service catalogue
- Ordering and fulfillment
- Tracking and inventory updates
- Maintenance support
- Asset disposal

BENEFITS

UP TO 30% COMMITTED EXPENSE SAVINGS

Financial control

- Expenses optimization
- Zero late payment fees
- 100% accurate invoice processing and timely payments

High operational efficiency

- Simplified process workflows
- Faster dispute resolution
- Uniform business rules across geos

Better business performance

- Cost optimization
- Vendor contract lifecycle management and standardization across geos

Orchestration

- Highly automated processes across cost allocation, order and inventory management, invoice processing and license management

OUR DIGITAL PLATFORM PARTNERSHIPS



For more information, contact infosysbpm@infosys.com



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