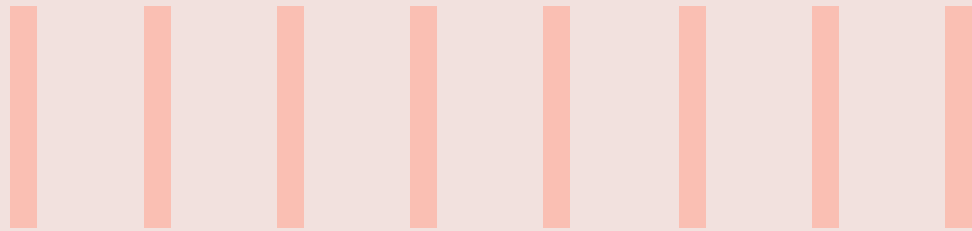




# INFOSYS SUCCESSFULLY COLLABORATES WITH LEGAL & GENERAL INVESTMENT MANAGEMENT TO STREAMLINE DATA OPERATIONS





**Legal & General Investment Management (LGIM)** a leading financial services group in the UK managing over £1.2 trillion in assets, aimed to transform its data operations. LGIM partnered with Infosys BPM, a leading end-to-end transformative business process management (BPM) services provider, to create new enterprise capabilities that were scalable to reduce operational costs associated with managing large volumes of data, whilst improving value delivery, user experience, and data quality.

Infosys BPM leveraged its centre of excellence (COE) expertise in Investment Management, Data Operations and

ServiceNow to establish new processes for LGIM including a data helpdesk, data classification, access restriction as well as a number of data masters to support the rollout.

Using an agile approach, Infosys resourced the program with skilled candidates, identified automation opportunities, and focused on continuous improvements. Infosys will also service critical business requirements for data modelling, data analysis, and data risk. Throughout the greenfield project, Infosys BPM remained aligned with LGIM's business needs, being flexible to accommodate specific

skill-based hiring needs and providing additional managerial oversight for the ongoing changes along the way.

The collaboration has delivered manual effort savings through tactical automation. LGIM now has a clear way-forward roadmap and a healthy pipeline of identified improvement opportunities. The successful collaboration between Infosys BPM and LGIM has allowed LGIM to fully utilize its existing tools including reporting and management information functionalities, while avoiding risks due to reduced manual interventions.

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