

# EMPOWERING MANUFACTURERS WITH ADVANCED INDUSTRIAL QMS SOLUTIONS

Discover how Infosys BPM is revolutionizing Quality Management Systems for discreet and process manufacturers

At Infosys BPM, we transform manufacturing quality management with our cutting-edge digital and analytic tools. Our managed support services boost efficiency, ensure compliance, and foster continuous improvement, all while prioritizing operational excellence and innovation.

Tailored to meet the unique needs of QA/QC, our solutions elevate your quality management processes to new heights.



Why QMS
Digitization
Can't Wait

As manufacturing evolves keeping pace with global quality mega trends, digitizing QMS activities has become a cornerstone for staying competitive. By streamlining processes and enabling real-time insights, it empowers manufacturers to enhance efficiency, accuracy, and compliance in a rapidly transforming industry.

Global Quality Mega Trends



Digital
Transformation
and Smart
Manufacturing



Predictive Maintenance Sustainable and Circular Manufacturing



Reskilling and Workforce Development



Quality Planning (QAP, APQP etc.)

Inspection Management (FAI, PPAP etc.)

**Our Service Offerings Covering the Quality Value Chain** 

Quality Control Support Quality Cost Management (COPQ, Cost recovery etc.)

Post-shipment Quality

Compliance & Certification

Continuous Improvement Support CAPA & SCAR Management Quality Reporting & Analytics

Supplier Quality
Support

Support Functions

Our platforms and technology partners bring in best-in-class productivity to our offering

Robotic Process Automation





Reporting & Analytics



# Our expertise, digital leg, and proven approach deliver superior QMS services

### Reduction in CoQ by 5-7% **Reduced QAP creation TAT** by up to 1 day Improved Process Efficiency **Automated Processes Enhanced Preventive Standardized Templates** Measures **Efficient Workflow** Better Supplier Management Management **Guaranteed consistent** quality output and improved adherence to quality standards Early detection of Consistent quality output Poor-quality raw material owing to standardized resulting in increased quality approach **Uniform Procedures Enhanced Inspection Protocols** Regular Audits and Supplier Quality Control Inspections **Reduced Production** Continuous Downtime Improvement

## **Success stories**

**Supplier Quality Assurance Support for a** US-based Fortune 50, Heavy Equipment Manufacturer.

- 1. Accelerated on-time equipment deliveries through immediate replacement of rejections.
- 2. Reduced rejections to an all-time low by timely initiation, validation, and closure of CA/PA plans.
- 3. Arrested revenue leakage by closely monitoring and executing penalties for rejections and delays in CA/PA plan implementation.



# **Process Failure Mode Effect Analysis** (PFMEA) for a Global Construction **Equipment Manufacturer**

- 1. Implemented a proactive risk identification system, improving early issue resolution.
- 2. Decreased process failure likelihood.
- 3. Reduced costs and enhanced product quality, reliability, and safety.
- 4. Established a structured process for identifying concerns.

For more information, contact <a href="mailto:infosysbpm@infosys.com">infosysbpm@infosys.com</a>



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