

BPO THE NEXT FRONTIER IN SUPPLY CHAIN MANAGEMENT?

Supply Chain Management (SCM) is often seen as a core function within organisations and seldom do supply chain executives feel that this could be outsourced.

With the Business Process Outsourcing industry achieving maturity, next generation services including SCM are providing benefits far beyond labour arbitrage for those with the vision to take the next step.

WHY WOULD YOU CONSIDER BUSINESS PROCESS OUTSOURCING?



SUGGESTED APPROACH FOR SUCCESS

Outcomes
Focus on outcomes not just labour arbitrage



Partner
Choose a service provider that fully understands the complexities of SCM



Processes
Take a "risk fit" approach before offshoring processes to avoid costly mistakes



Crawl, walk, run
Manage risk by adopting a road map that is achievable within your organisation



BENEFITS

Reduce process costs by **40%**

Add capability and capacity

Improved productivity

Reduced infrastructure and technology costs

Fixed costs become variable