

# BPO THE NEXT FRONTIER IN SUPPLY CHAIN MANAGEMENT?

Supply Chain Management (SCM) is often seen as a core function within organisations and seldom do supply chain executives feel that this could be outsourced.

With the Business Process Outsourcing industry achieving maturity, next generation services including SCM are providing benefits far beyond labour arbitrage for those with the vision to take the next step.

## WHY WOULD YOU CONSIDER BUSINESS PROCESS OUTSOURCING?

### Burning Platforms

New opportunities to take cost out of your supply chain

### New Capability

Leveraging technology, smart analytics and reporting at a cost not achievable in Australia

### Forecasting & Replenishment

Increase the efficiency and effectiveness of these processes

### Control Tower

Increase your visibility across multiple divisions, countries, suppliers and channels

## SUGGESTED APPROACH FOR SUCCESS

### Outcomes

Focus on outcomes not just labour arbitrage

### Partner

Choose a service provider that fully understands the complexities of SCM

### Processes

Take a "risk fit" approach before offshoring processes to avoid costly mistakes

### Crawl, walk, run

Manage risk by adopting a road map that is achievable within your organisation



## BENEFITS

Reduce process costs by **40%**

Add capability and capacity

Improved productivity

Reduced infrastructure and technology costs

Fixed costs become variable